

Selecting Antivirus Software			Critical	Important	Nice to Have
Certifications			X		
ICSA	VB 100%				
Scanning Capabilities					
	On-Access	Real Time	X		
	On-Demand	Scheduled			
	Adware/Spyware	Manual			
	Compressed Files	Heuristic			
	Instant Messaging	Email POP3			
	Script Blocking			X	
	Peer-to-Peer (P2P)	Webmail			X
	File Transfer Protocol (FTP)	Registry Start-Up			
Processing Infected Files					
	Quarantine Infected Files		X		
	Auto-Clean Infected Files		X		
	Provide Detailed Virus Information		X		
Updates to Antivirus Protection					
	Automatic Definition Updates		X		
	Manual Definition Updates		X		
	Automatic Program Updates		X		
	Manual Program Updates		X		
Other Features					
	Outbreak Notice – New Virus			X	
	History Report Logging			X	
	Password Protection of Settings			X	
	Online Virus Scanner				X
	Estimated Time of Scan				X
Compatibility					
	Compatible with your computer operating system (Windows Vista, Windows XP, Windows 2000, Mac OSX, etc.)		X		
Technical Support					
	Support via Email / Online Forms		X		
	Support via Telephone or Online Chat			X	
	Knowledge Base / FAQ's			X	
	Tutorials				X